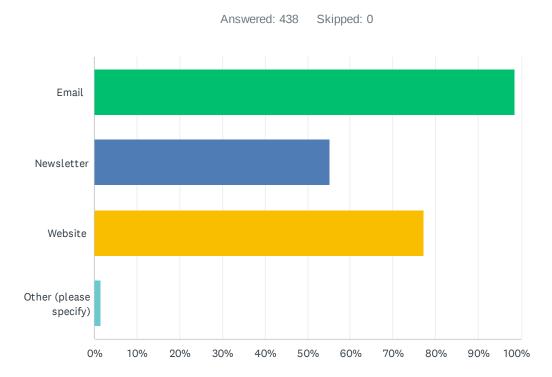
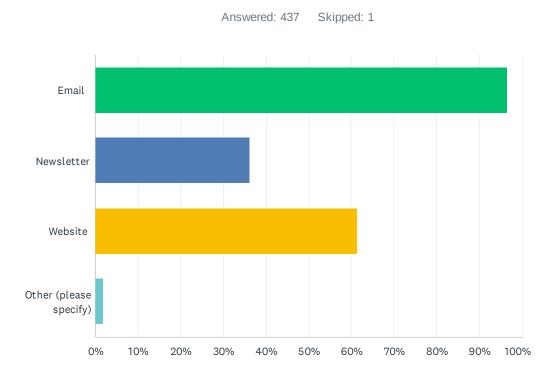
# Q1 Before today, which of the following ASPA communication platforms were you aware of (select all that apply):



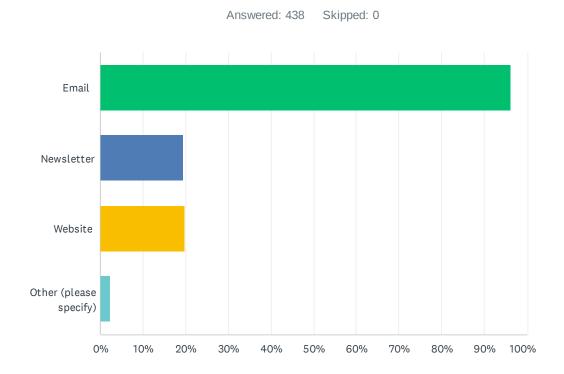
| ANSWER CHOICES         | RESPONSES |     |
|------------------------|-----------|-----|
| Email                  | 98.40%    | 431 |
| Newsletter             | 55.25%    | 242 |
| Website                | 77.17%    | 338 |
| Other (please specify) | 1.60%     | 7   |
| Total Respondents: 438 |           |     |

# Q2 Before today, which of the following ASPA communication platforms have you used (select all that apply):



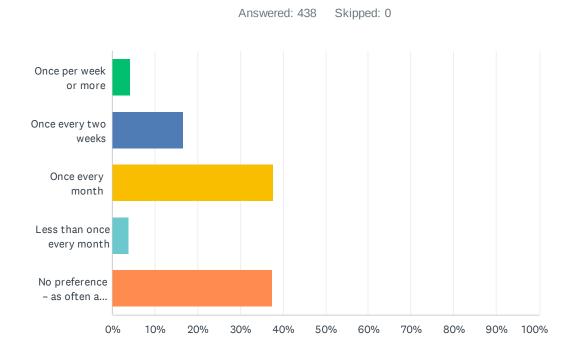
| ANSWER CHOICES         | RESPONSES |     |
|------------------------|-----------|-----|
| Email                  | 96.57%    | 422 |
| Newsletter             | 36.16%    | 158 |
| Website                | 61.33%    | 268 |
| Other (please specify) | 1.83%     | 8   |
| Total Respondents: 437 |           |     |

#### Q3 How do you prefer to receive communications from ASPA?



| ANSWER CHOICES         | RESPONSES |     |
|------------------------|-----------|-----|
| Email                  | 96.12%    | 421 |
| Newsletter             | 19.41%    | 85  |
| Website                | 19.86%    | 87  |
| Other (please specify) | 2.28%     | 10  |
| Total Respondents: 438 |           |     |

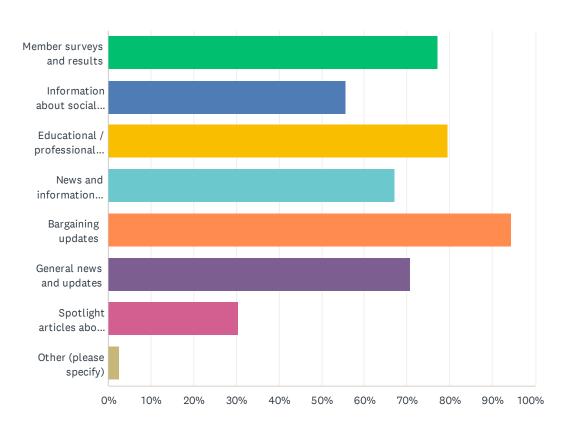
## Q4 About how often would you prefer to receive communications from ASPA?



| ANSWER CHOICES                     | RESPONSES |     |
|------------------------------------|-----------|-----|
| Once per week or more              | 4.34%     | 19  |
| Once every two weeks               | 16.67%    | 73  |
| Once every month                   | 37.67%    | 165 |
| Less than once every month         | 3.88%     | 17  |
| No preference – as often as needed | 37.44%    | 164 |
| TOTAL                              |           | 438 |

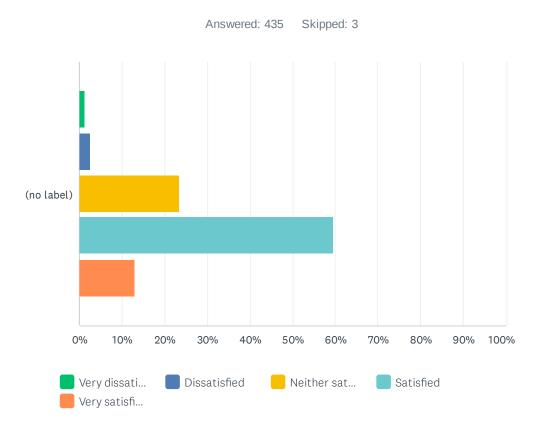
## Q5 What kind of communications would you like to receive from ASPA? Please (select all that apply):





| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| Member surveys and results  | 77.17%    | 338 |
| Information about social events and other activities for members                        | 55.71%    | 244 |
| Educational / professional development seminars, lunch & learns and other opportunities | 79.45%    | 348 |
| News and information from ASPA leadership   | 67.12%    | 294 |
| Bargaining updates  | 94.52%    | 414 |
| General news and updates  | 70.78%    | 310 |
| Spotlight articles about ASPA members   | 30.59%    | 134 |
| Other (please specify)  | 2.51%     | 11  |
| Total Respondents: 438  |           |     |

### Q6 How satisfied are you with the communications you currently receive from ASPA?



|               | VERY<br>DISSATISFIED | DISSATISFIED | NEITHER SATISFIED NOR DISSATISFIED | SATISFIED     | VERY<br>SATISFIED | TOTAL | WEIGHTED<br>AVERAGE |
|---------------|----------------------|--------------|------------------------------------|---------------|-------------------|-------|---------------------|
| (no<br>label) | 1.38%<br>6           | 2.53%<br>11  | 23.45%<br>102                      | 59.54%<br>259 | 13.10%<br>57      | 435   | 3.80                |